



P21218 - 636 error 634 error on ethernet panelviews

General Category: EOI
Product(s): PanelView
Catalog #:
Series / Revision:
Symptoms 634 636 ethernet panelview
(Keyphrases):
Problem: 636 error and 634 error on ethernet panelviews
Cause: Putting leading 0's for the ip address of your processor under communication setup
Verify: 3.70
Cure: Remove leading 0's
Prevention:

Symptoms:

Display on Panelview:

636 Communication interface alert:
Initial write fail

634 Write/Read timeout
ip: xxx.xxx.xxx.xxx; Tag: xx:x Length: xx

Solid comms light, able to ping the panelview and processor fine on computer or laptop.

Cause: Leading 0's entered for ip address (node address) for the processor under communication setup. Validates fine, Panelbuilder does catch this as a validation error.

example:

node address for processor : 192.015.002.001
should be entered as: **192.15.2.1**

Cure: Remove leading 0's from ip address.

Also found:

Remove leading 0's from your ip address of your panelview from your configuration menu-->communication setup. Panelview allows you to also enter leading 0's. If you ping your ip address without leading 0's you will get timeouts, ping with leading 0's it pings fine. Panelview does not remove the leading 0's.
